

Close Captioning Contact Information

For Close Captioning Concerns Please Contact Our Captioning Hotline:

Ms. Mariluz Gerena
VPA Programming
Phone: (787) 766-2600
Fax: (787) 250-8546
Email: captioning.complaint@suagm.edu

We will make every effort to respond or otherwise resolve your inquiry within 24 hours or 1 business day.

Written Close Captioning Complaints Should Be Directed to the Following:

Ms. Mariluz Gerena
VPA Programming
WMTJ – TV / WQTO –TV
PO Box 21345
San Juan, PR 00928-1345
Phone: (787) 766-2600
Fax: (787) 250-8546
Email: captioning.complaint@suagm.edu

Before sending a formal written complaint, we recommend you first contact our captioning hotline. We may be able to resolve your problem immediately without the need for a formal complaint. In any event, we will respond to your complaint within 30 days.